

Clubware 2.0 Facility Management Software is designed for running fitness, weight-loss, swim school and leisure facilities effectively and efficiently. From single businesses to franchised systems running over a wide area network, Clubware can meet your operational needs for a low total cost of ownership. Clubware 2.0's robust, scalable systems have been professionally built from the ground up using Microsoft .NET 2.0 architecture to integrate with Microsoft SQL Server up to version 2005. The result is an intuitive, extensive system to make administration the easy part of running your business.

Delivery and implementation includes hands-on assistance from trained Clubware staff with setup and maintenance processes, along with comprehensive training and resources for ongoing support.

For more information about Clubware 2.0 software, go to: www.clubware.co.nz.

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Clubware 2.0 Facility Management Software

Welcome to Clubware



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Clubware 2.0 Facility Management Software



Give your customers an outstanding experience, and manage your memberships easily and effectively. Clubware Facility Management Software includes features to help you administer accounts, concession cards, bookings, classes, photo ID, fitness programs, member arrivals and more. Reports can be produced on renewals, membership, financial status and visits, helping ensure greater membership retention and club profitability. Clubware is available as a lease option that includes support and upgrades, affording you a low total cost of ownership.

Increase Member Retention

Generate reports to recognise patterns in your business that will help you maximise customer retention. Stay on the pulse by contacting members via email or letter using Clubware 2.0's powerful mail merge tools.

View Member Information

Know your customer with Clubware's centralised, customisable views of members' details and histories.

Share Information

With Clubware, multiple-site facilities can share member history, including account and visit activity. You can also synchronise account details with selected billing companies.

Customise Reports

Use the comprehensive report templates or design your own to analyse member visit and usage information. Report data is easy to filter, so you see only the information you require.

Control Access to Data

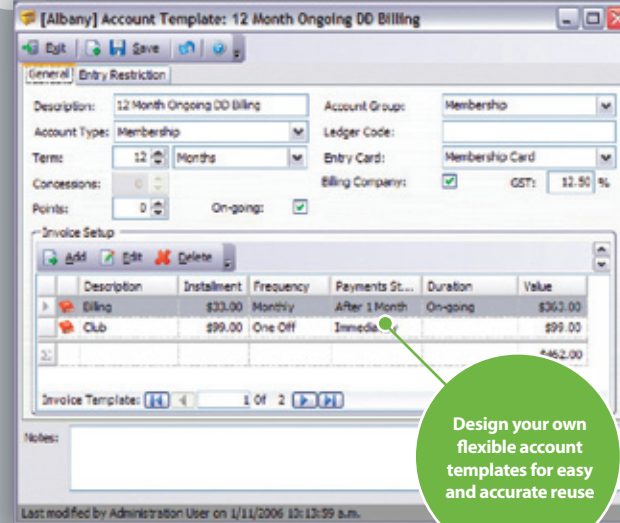
Clubware 2.0's comprehensive security setup gives you precise control over the areas of Clubware accessible to each user.

Simplify Data Entry

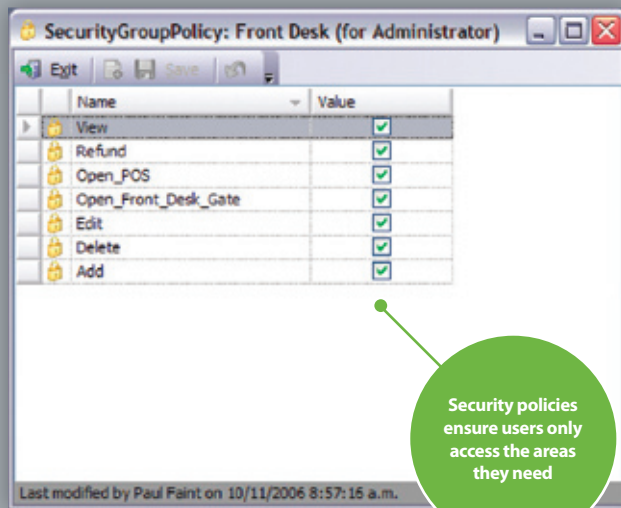
Ensure staff time is spent with clients and not on data entry. Clubware 2.0 includes customisable templates to make data entry for your business's common routines faster and more intuitive than ever before.



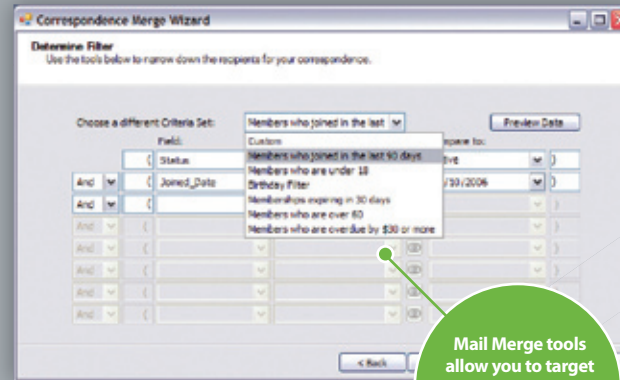
A comprehensive set of management tools with an intuitive, professional interface



Design your own flexible account templates for easy and accurate reuse



Security policies ensure users only access the areas they need



Mail Merge tools allow you to target your members with appropriate correspondence

Complete Member View

View and manage membership accounts, contact information, visits, photo ID, concession and membership cards, loyalty points, correspondence, suspensions and payment history.

Correspondence and Mail Merge

Design and edit your own correspondence with the built-in letter and email designers²¹. Add your club logo, club information and any member and account information. Choose who will receive your letter based on your requirements.

Membership Activity

Track member activity such as when members received their last correspondence, when they last had a fitness test, or when they last attended a class. Customise activity views to suit the way you work.

Membership Cards

Create and design your own membership and concession cards. Include your club logo, the member's barcode and photo as well as any other information you require.

Membership Setup

Set up unlimited membership types. Use templates for adding new member accounts to reduce data entry. It's easy to create off-peak memberships and memberships with time restrictions.

Arrivals

Track member arrivals on screen, using membership cards and concession cards to log member visits. Configure alerts to control member access and identify overdue members.

Staff / Users

All of your staff information is easily accessible, plus you can set system access and security levels so users see only the information they need.

Reports

Print and export comprehensive reports based on your filter criteria. An easy-to-use preview feature allows you to see the format of your reports. Design, save and reuse your own customised reports.

²¹ Call us to discuss SMS.

